ΗΛΕΚΤΡΟΝΙΚΗ ΔΙΑΚΥΒΕΡΝΗΣΗ

Η ΚΑΙΝΟΤΟΜΙΑ ΣΤΗΝ ΠΡΑΞΗ

Πάνος Θεοδοσόπουλος
Διευθυντής Δημοσίου Τομέα
Microsoft Hellas

…Νέα Ζηλανδία

Beyond e-government - towards 2020

The growth of the Internet has been a catalyst for new ways of working, thinking, and interacting. People are able to take part in a world that both reflects their needs and allows information and knowledge to be collected about them.

…Σιγκαπούρη

The iGov2010 vision is to be an Integrated Government (iGov) that delights customers and connects citizens through Infocomm.

It is a Government that works as one, across organisational boundaries, to reap synergies and exploit new opportunities in all aspects, whether in providing information that engages citizens, or being intelligent and interactive in fully understanding customers' needs to deliver quality services that delight them.

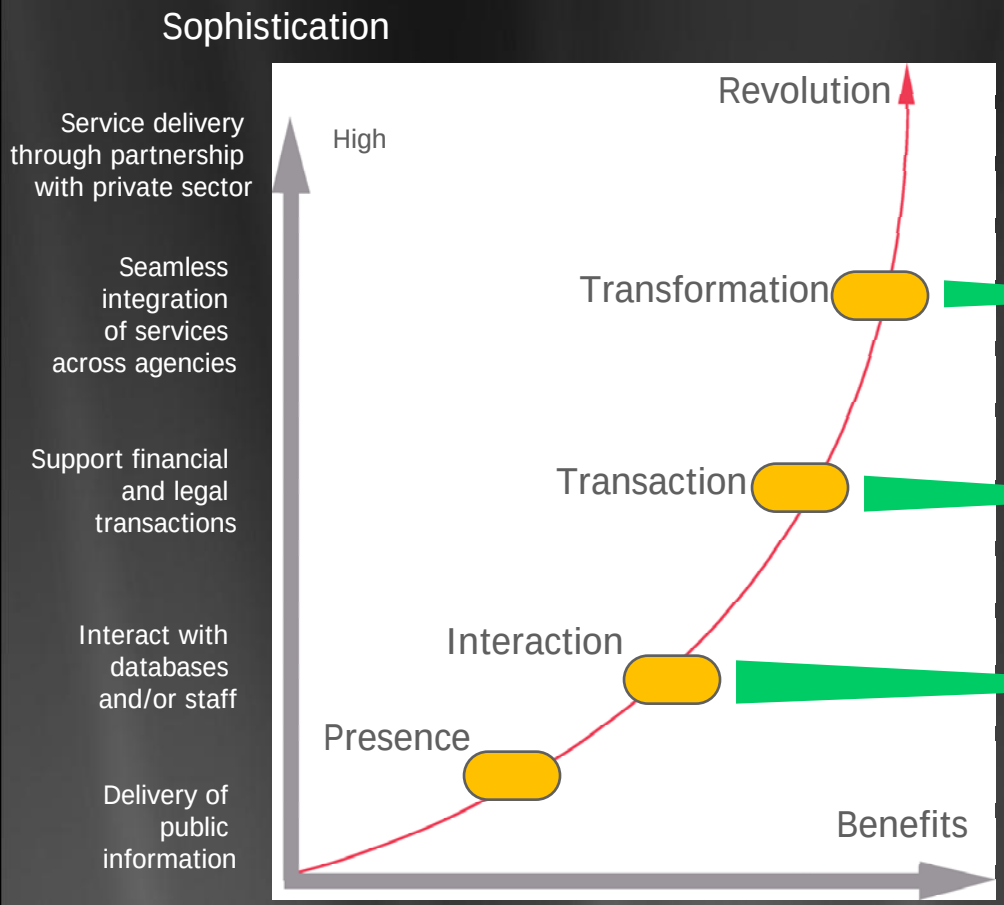
By 2010, we aim to have at least :

- 8 out of 10 users who are very satisfied with the overall quality of e-services;
- 9 out of 10 users who would recommend others to transact with the Government through e-services; and
- 8 out of 10 users who are very satisfied with the level of clarity and usefulness of information published online on Government policies, programmes and initiatives.

…η πρόκληση

Microsoft

…εξέλιξη e-διακυβέρνησης



CONNECTED GOVERNMENT FRAMEWORK

Level 3
Interoperability Architecture

Level 2
Integrated Applications

Level 1
Application
Templates

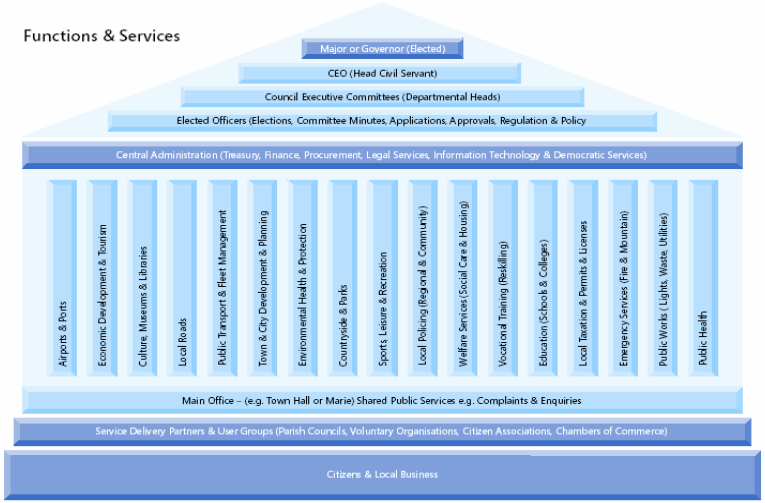
Microsoft

...νέα προσέγγιση

σενάρια

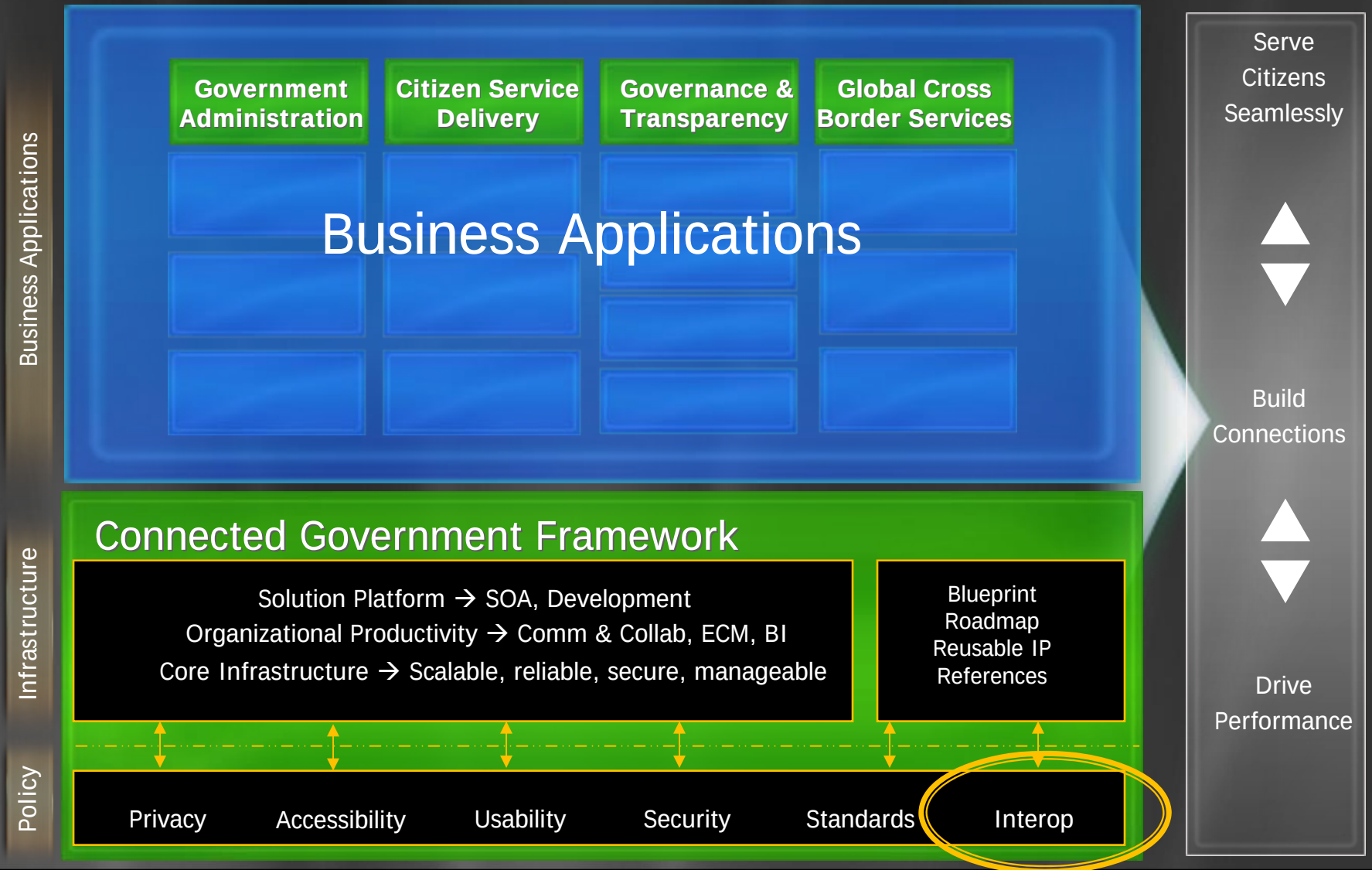
λύσεις

προϊόντα



...μετασχηματισμός μέσω τεχνολογίας

Improved Outcomes for Constituents of Government



…διαλειτουργικότητα

Νομοθεσία & Πολιτική

- Definition of interop
- Role of IP
- Preferences or mandates
- Int'l standards governance

Υποδομή ΤΠΕ

- e-Gov delivery & constituent services
- Legacy interop
- COTS to custom interop

Οικονομία Γνώσης

- Economic opportunity
- Skills development
- Innovation & competition
- Geo-political factors

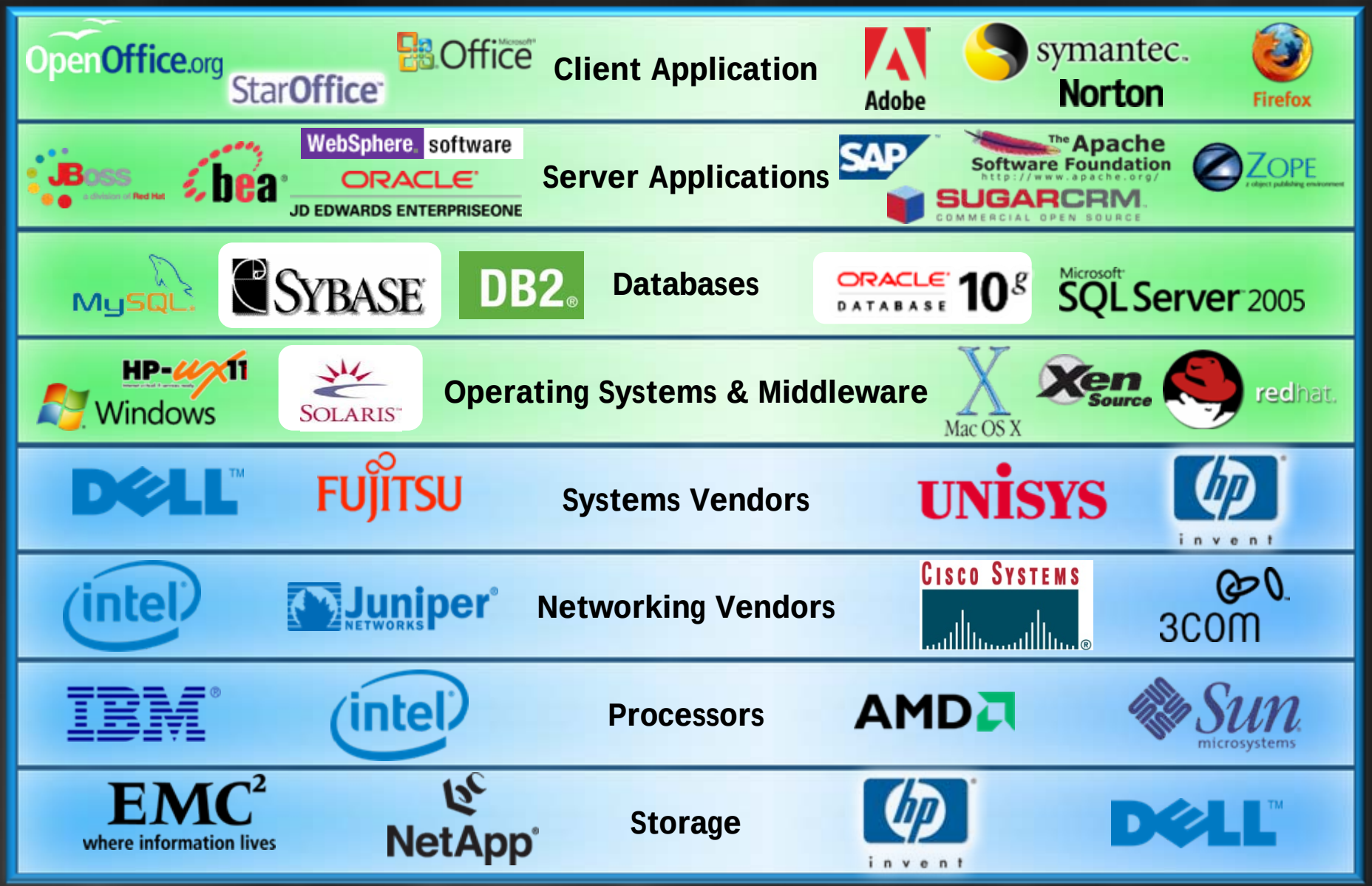
Neutral Principles/Open Standards

Maximize Value for Money

Build for the Past and the Future

…διαλειτουργικότητα…η αρχή

…διαλειτουργικότητα…σήμερα



…διαλειτουργικότητα ‘by design’

Products

Deliberate delivery of interoperability in Microsoft products and technologies

Community

Listen to and work with customers, partners, and competitors to build bridges and coexist

Make Microsoft technology assets available to others

Access

Participate in standards bodies and support product standards to foster interoperability

ISO International Organization for Standardization
ITU
W3C WORLD WIDE WEB consortium
ecma INTERNATIONAL
WS-I WEB SERVICES INTEROPERABILITY ORGANIZATION
IETF
IEEE
ANSI American National Standards Institute
ETSI

Standards

…αρχές διαλειτουργικότητας

Microsoft Interoperability Principles

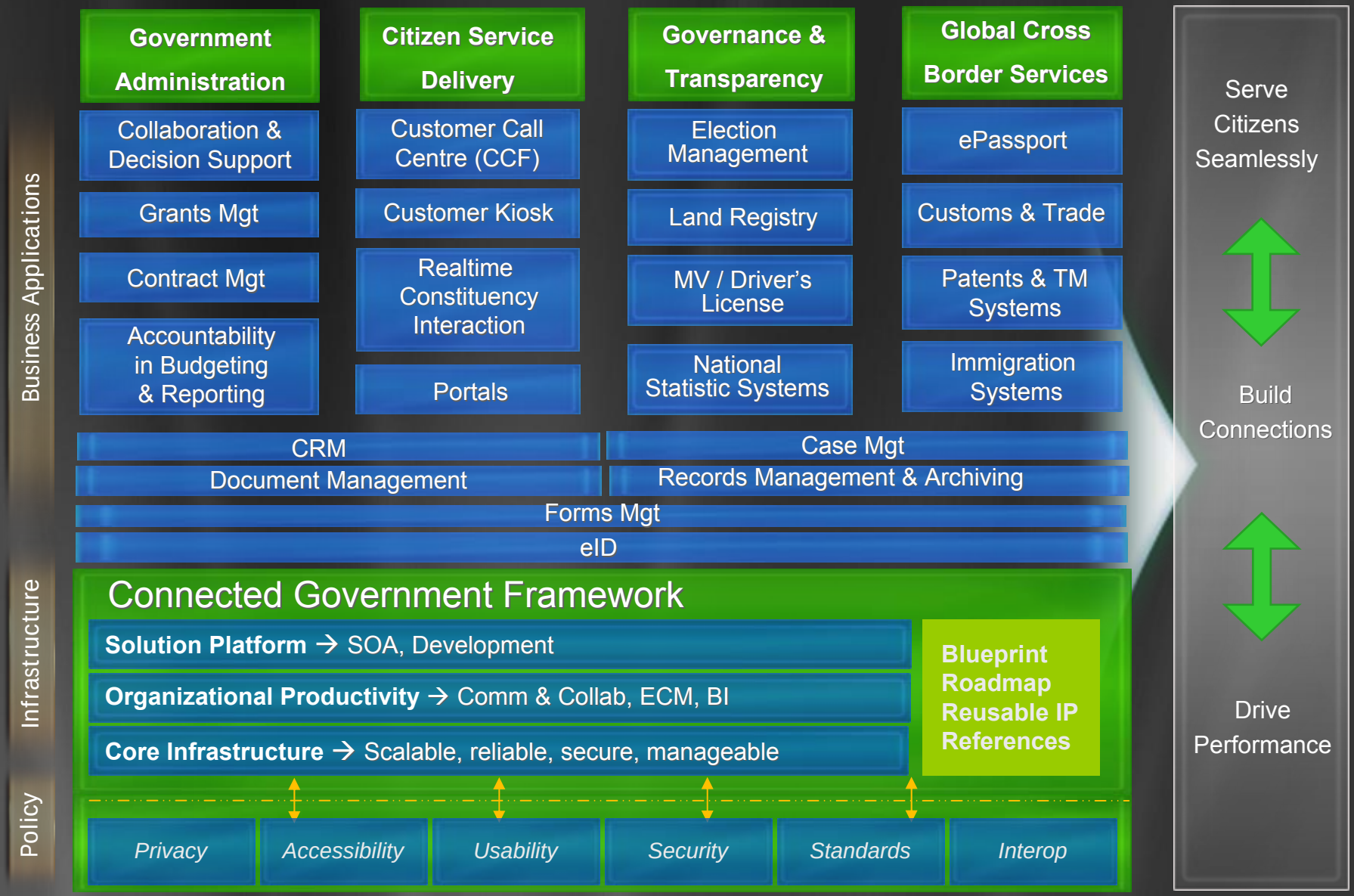
In February Microsoft announced a set of broad-reaching changes to its technology and business practices that will increase the interoperability of its six high-volume commercial software products and provide greater choice, competition, opportunity, and innovation across the IT community of developers, partners, customers, and competitors.

These principles include:

- *Ensuring open connections*
- *Promoting data portability*
- *Enhancing support for industry standards*
- *Fostering more open engagement with the industry*

…μετασχηματισμός μέσω τεχνολογίας

Improved Outcomes for Constituents of Government

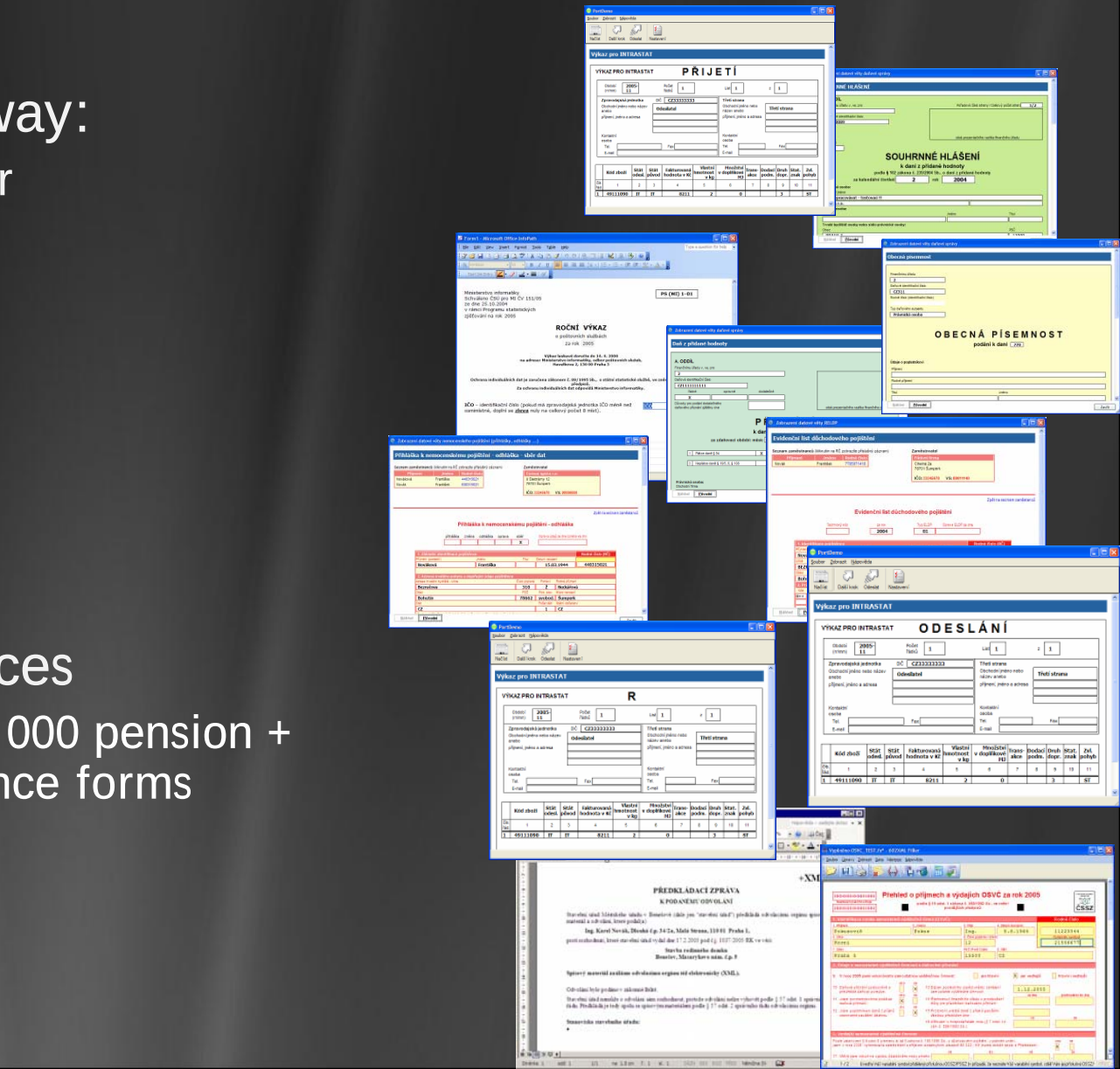


…Gov Gateway - Αίγυπτος

- Bilingual Portal
- Government Gateway:
  - SSO Platform
  - Authentication
  - Intelligent Routing & Request Tracking
  - Enterprise Application Integration
- G2B and G2C Services
  - More than 700 services

…Gov Gateway - Τσεχία

- Government Gateway:
  - Ministry of Interior
  - Telefonica O2
  - Microsoft
  - Local Partners
- 10+ ministries
- G2B and G2C Services
  - Accepted >33 000 000 pension + healthcare insurance forms



Microsoft®
Your potential. Our passion.™